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| Use Case Name | Close Incident |
| Description | Manager change the state of incident. |
| Actors | Manager |
| Identifier | **UC 21** |
| Traceability | **Req01** |
| Pre-conditions   * Manager is logged in. * There is an active incident in the system. * Crisis Board page is opened. | |
| Post-conditions   * Incident state changed to Completed * The data and actions are logged in the system. | |
| **R21-1** Main Path   1. Manager selects the List all incidents from Incident menu panel. 2. System shows the Incident List page with the list of the incidents. 3. Manager selects the incident from the list. 4. System shows Edit Incident page with the information of the incident. 5. Manager selects Close button. 6. System asks for confirmation. 7. Manager presses Ok button 8. System changes the status of incident to ‘Completed’. | |
| Alternate paths  **R21-2**  In step 3, Manager presses ‘Cancel’ button. System takes no action. | |
| Non-Functional | |
| Issues | |